



Pulling a Report in Oasis Insight





Agency Account

1) Go to the blue My Agency Tab which is the home screen for your Agency

Volunteer 1 PRO
4070 North County Food Bank

KIOSK FEEDBACK HELP CONTACT ADMIN LOG OUT

My Agency

SEARCH
ADD NEW CASE
BARCODE MODE

Recent Cases
Recent Searches

Community Dashboard 171,267 people served 842,933 assistance records \$1,530 of assistance

Welcome to Oasis Insight! We're honored to have you as part of the family! This customizable message box is a great way to welcome new members and provide any information that you would like to your network.

Bulletins ADD BULLETIN

Food and Diaper Units Wed, Aug 4, 2021 at 11:42 a.m.

Hi Food Pantry and Diaper Bank Partners,

Due to the confusion of how many times to scan a particular barcode when the units were listed as "Box/Bag", we cleaned up and simplified the system so that our various Food and Diaper barcodes now capture the units as "Package".

FOR FOOD: You should only scan the Food barcode once, regardless of how many different items of produce/dry goods/dairy/meat/etc. are provided within each package. The amount and units should not be edited.

FOR EFAP FOOD: You should only scan the EFAP Package barcode once. The amount and units should not be edited. Oasis will then calculate how many "bags" need to be reported for your monthly statistics, based on the assumptions that you double the amount of "bags" provided for households with 4+ members.

FOR DIAPERS: You scan the Diaper barcode once and THEN you can edit the numerical "amount" next to the Package unit to reflect how many packages of diapers you provide to a client. For instance, if you provide a client with two (pack/25) of size 5 diapers and one (pack/25) of size 6 diapers, then you would edit the numerical amount provided to the client as "3" Package. Likewise, the numerical "amount" for the Wipes barcode is also editable. Alternatively, you can also scan the barcode multiple times rather than editing the amount (e.g., scanning the Diaper barcode 3 times rather than editing the amount).

Don't worry, your pre-existing barcodes are still valid and active! You'll just notice the text change in the written units displayed in the system when you scan for assistance.

If you have any concerns or additional questions, please feel free to reach out to our team at feed@sandiegofoodbank.org.

Thank you,
Your FEED Team

Posted by Annie Pham from Jacobs & Cushman San Diego Food Bank

Please Update Agency General Info Wed, Apr 28, 2021 at 2:43 p.m.

Hello partners,

1-10 of 13 Bulletins < Previous 1 2 Next >



Reports Tab

2) Click on the black Reports tab in the top blue bar

General Cases Assistance Categories Barcodes Appointments **Reports** Offline

SDFB North County Food Bank

Street Address:
1445 Engineer St. Ste 110
Vista, CA 92081
SAN DIEGO

Phone: 858-527-1419
Fax: Not Provided

Web: <http://NorthCountyFoodBank.org/>

Type: Non-profit

Joined: Jan. 9, 2019

Agency ID: 28

Mailing Address:
Not Provided

About Us:
Mon-Fri 9:00am-4:00pm

The Jacobs & Cushman San Diego Food Bank and our North County Food Bank chapter comprise the largest hunger-relief organization in San Diego County. Last year, the Food Bank distributed 26 million pounds of food, and the Food Bank serves, on average, 370,000 people per month in San Diego County.

Through our North County Food Bank chapter and by partnering with more than 400 nonprofits with feeding programs, the Food Bank provides nutritious food to individuals and families in need in communities throughout San Diego County.

Agents

Show Disabled Agents (4)



Volunteer 1 from [SDFB North County Food Bank](#)

Volunteer1@ncfb.org

Phone: Not Provided

[CHANGE PASSWORD](#) | [EDIT](#) | [SECURITY QUESTION](#)

Last Login: 7 minutes ago



volunteer 2 from [SDFB North County Food Bank](#)

volunteer2@ncfb.org

Phone: Not Provided

Last Login: 5 hours, 47 minutes ago



SAVED REPORTS

3) Find the report you want to pull and click **EDIT**.

Saved reports are the templates pre built for all of your reporting needs.

*Note: If you click on the title of the report without editing the dates first, it will pull the last report with old dates and wrong information.

The screenshot shows the 'Reports' section of the San Diego Food Bank system. A red arrow points from the 'Reports' tab in the navigation bar to the 'Saved Reports' section. A blue arrow points from the top right of the screen to the 'EDIT' button of the 'Neighborhood Distribution Report' in the 'Saved Reports' list. The 'Saved Reports' list includes:

- Neighborhood Distribution Report**: Just click EDIT on the right and UPDATE DATES for the correct month. Email or print and mail report to Belen Gonzalez. bgonzalez@sandiegofoodbank.org
- EFAP Households Assisted Breakdown** (Custom-Built Report): Just click EDIT on the right and UPDATE DATES for the correct reporting month. This report provides a true unduplicated household and cases (individuals) count, as well as the number of households with 1-3 and 4+ people. It also calculates the total "bags" distributed based on the total duplicated households served (counting households with 1-3 members as "singles" and households with 4+ members as "doubles").
- Reprint ID Cards** (Custom-Built Report): Just click EDIT on the right and UPDATE DATES for the correct requested reprint timeframe
- New ID Cards** (Custom-Built Report): Just click EDIT on the right and UPDATE DATES for the correct data entry timeframe
- Food Report**: Just click EDIT on the right and UPDATE DATES for the correct month
- Diapers + Period Supplies Report** (Custom-Built Report): Just click EDIT on the right and UPDATE DATES for the correct quarter (Jan 1st – Mar 31st // Apr 1st – Jun 30th // Jul 1st – Sep 30th // Oct 1st – Dec 31st)



Regardless of what report you want to view, the steps remain the same.

- 4) Click Save and Continue
- 5) Change dates
 - **Do not change any other filters on these pages.**
- 6) Save and Continue
- 7) Save and View Report

Add Report

Name *

Food Report

Description

Just click EDIT on the right and UPDATE DATES for the correct timeframe.

Report Type

Assistance

4.

Choose Filters for Food Report

Include Private Assistance Format: List Table CSV Custom

5.

Start Date (MM-DD-YYYY) End Date (MM-DD-YYYY)

10 - 1 - 2022 to 10 - 31 - 2022

Only include cases assisted for the first time since start date

Food: Client Choice

Food: Food Package

Food: Food Package - Member

Food: Grant Funded Box

Food: Holiday Package

Food: Meal (Dinner)

Food: Meal (Lunch)

Food: Meal (Prepared Food)

Food: USDA Commodities (EFAP)

6.

Choose Fields for Food Report

Order Assistance By

Oldest to Newest

Report Filters

Assistance Summary

Assistance Table

Summary: Assistance amount

Summary: Assistance unit totals

Summary: Assistance count

Summary: Demographic totals (Gender, Ethnicity, Additional Questions)

Summary: Age ranges

Summary: Case count

Summary: New case count

Summary: Household demographic totals (Gender, Ethnicity, Additional Questions)

Summary: Household age ranges

Summary: Household count

Summary: New household count

Summary: Duplicated demographic totals (Gender, Ethnicity, Additional Questions)

Summary: Duplicated age ranges

Summary: Duplicated count

7.



Reporting Quick Steps

1. Go to the blue My Agency Tab which is the home screen for your Agency
2. Click on the black Reports tab in the top blue bar
3. Find the report you want to pull and click EDIT.
4. Click Save and Continue
5. Change dates (Don't change anything else)
6. Save and Continue
7. Save and View Report



Food Report for our Food to Nonprofit Partners

You will take these numbers and report them in PWW. Questions about reporting in PWW should be directed to Rachel Dunkin rdunkin@sandiegofoodbank.org

Monthly Food Report

Report Filters

Include private records: Yes
Date range: Sep 01, 2021 to Sep 30, 2021
Category: Food: Food Package

Report Summary

Assistance Unit Totals:	
Package:	466
Assistance Records:	466
Total Cases Assisted:	140
Total Households Assisted:	140 households with a total of 546 members
New households Assisted:	25 households with a total of 95 members
Duplicated Households Assisted:	466 households with a total of 1743 members



EFAP Household Assisted Breakdown Report

We recommend printing this page out and attaching it to your physical report. You will take these numbers and add them to any physical signatures you have and report them with your EFAP inventory report. Questions about EFAP reporting should be directed to [Viannah Villagomez at vvillagomez@sandiegofoodbank.org](mailto:Viannah.Villagomez@sandiegofoodbank.org)

Household Breakdown EFAP

Report Filters

Include private records: Yes
Date range: Aug 01, 2022 to Aug 30, 2022
Households included: assisted during date range
Category: Food: USDA Commodities (EFAP)

Total Number of Households Served (SDFB report = HH):	Total Number of Cases Served (SDFB report = IND):	Total Number of Households with 1-3 Household Members:	Total Number of Households with 4 or more Household Members:
9	27	5	4
Total Number of Assistance:	Duplicated Number of Households with 1-3 Household Members (SDFB report = 1-3):	Duplicated Number of Households with 4 or more Household Members (SDFB report = 4+):	Total Number of "Bags" Distributed (SDFB report = Bags):
11	6	5	16

*For more information on how to read this report check out our other training materials (EFAP Report + EFAP Report Quick Glance)



Neighborhood Distribution Report

Questions about Neighborhood
Distribution reporting should be
directed to Belen at
bgonzalez@sandiegofoodbank.org

Neighborhood Distribution Report

Report Filters

Include private records: Yes
Date range: Feb 22, 2023 to Feb 22, 2023
Category: Food: Neighborhood Distribution Food

Report Summary

Assistance Records:	115
Total Cases Assisted:	115
Total Households Assisted:	115 households with a total of 366 members
Duplicated Households Assisted:	115 households with a total of 366 members



Diaper and Period Supplies Report

You will take these numbers and report them in google sheets. Questions about diaper reporting should be directed to Katie klemieux@sandiegofoodbank.org

Diaper Report

Report Filters

Include private records: Yes
 Date range: Jan 01, 2022 to Mar 31, 2022
 Categories: Personal Care: Diaper: Newborn, Personal Care: Diaper: Size 1, Personal Care: Diaper: Size 2, Personal Care: Diaper: Size 3, Personal Care: Diaper: Size 4, Personal Care: Diaper: Size 5, Personal Care: Diaper: Size 6, Personal Care: Diapers, Personal Care: Period Supplies, Personal Care: Period Supplies: Pads, Personal Care: Period Supplies: Tampons, Personal Care: Wipes

Diapers

Unduplicated Household Count 8
 Unduplicated Case Count Age 0-5 5
 Diapers By Size [assistance unit totals]

General Diaper (package)	Diaper (package) Size 0	Diaper (package) Size 1	Diaper (package) Size 2	Diaper (package) Size 3	Diaper (package) Size 4	Diaper (package) Size 5	Diaper (package) Size 6	Total Packages	Total Diapers	Baby Wipes (package)
24.00	3.00	6.00	8.00	1.00	3.00	12.00	5.00	62.00	1550.00	0.00

Period Supplies

Unduplicated Household Count 0
 Period Supplies By Type [assistance unit totals]

General Period Supplies (box)	Maxi Pads (box)	Tampons (box)	Total Boxes/People
0.00	0.00	0.00	0.00



ID CARDS

Questions about ID cards reporting should be directed to the FEED team feed@sandiegofoodbank.org

Use “Print ID Cards” report template

- Just click [ID Cards](#) title under Saved Reports
- Update dates for the correct data entry timeframe
- Prints all cases that you created and added reprints for (for any new cases, only those marked as “Head of Household” will print, no cards printed for dependents – any ID card that is scanned with a reprint ID card assistance will print regardless of whether it is HOH or not)

- **Print up to 10 ID Cards per page**

- **Be sure to print single-sided and in color**

- **Laminate and organize in alphabetical order**



*Image blurred to protect client information